

library@harbourfront Social Story

Contents

- Library Etiquette & Safety Precautions
- Library Staff
- Library Space
- Services



I am at library@harbourfront.

Library Etiquette & Safety Precautions



I will be socially responsible.
This is to protect myself and others.



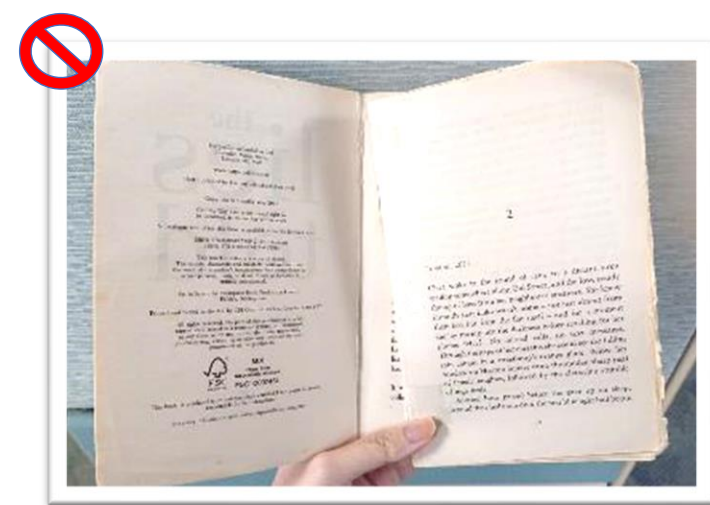
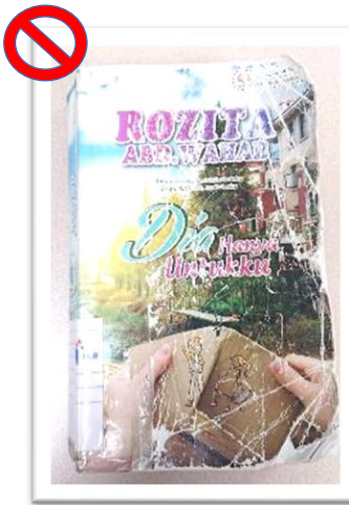
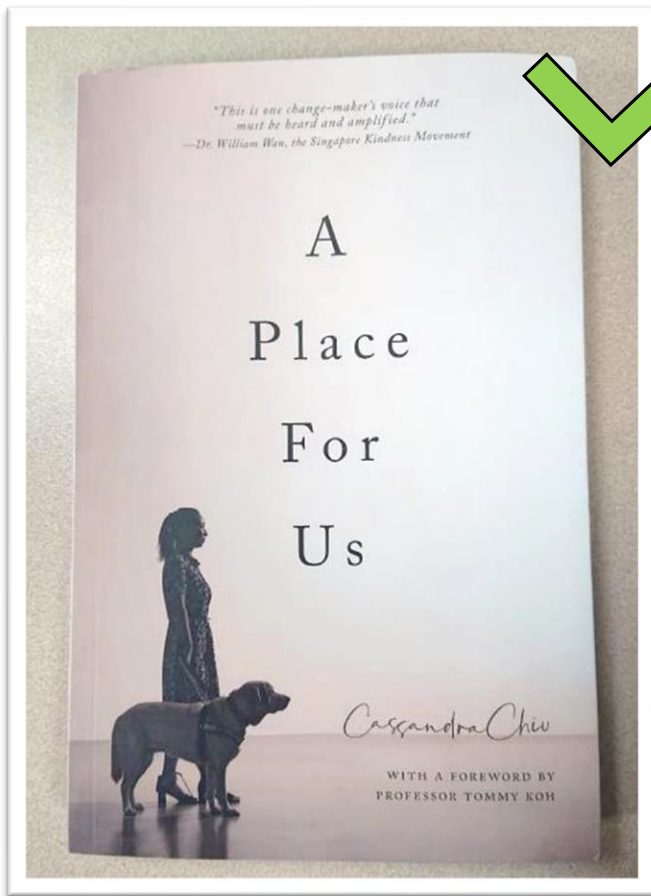
I will drink plain water in the library.
I will not eat in the library.
This keeps the library clean.

<p>Shout ✗</p> <ul style="list-style-type: none"> • Playing • Emergency 	
<p>Talk loudly ✗</p> <ul style="list-style-type: none"> • Talking outdoors 	
<p>Talk ✗</p> <ul style="list-style-type: none"> • Talking indoors 	
<p>Whisper ✓</p> <ul style="list-style-type: none"> • In the library 	



Inside the library, I will whisper and keep my voice down.
I do not want to disturb other people.

I will walk in the library.
I do not want to trip or hurt anyone if I run.



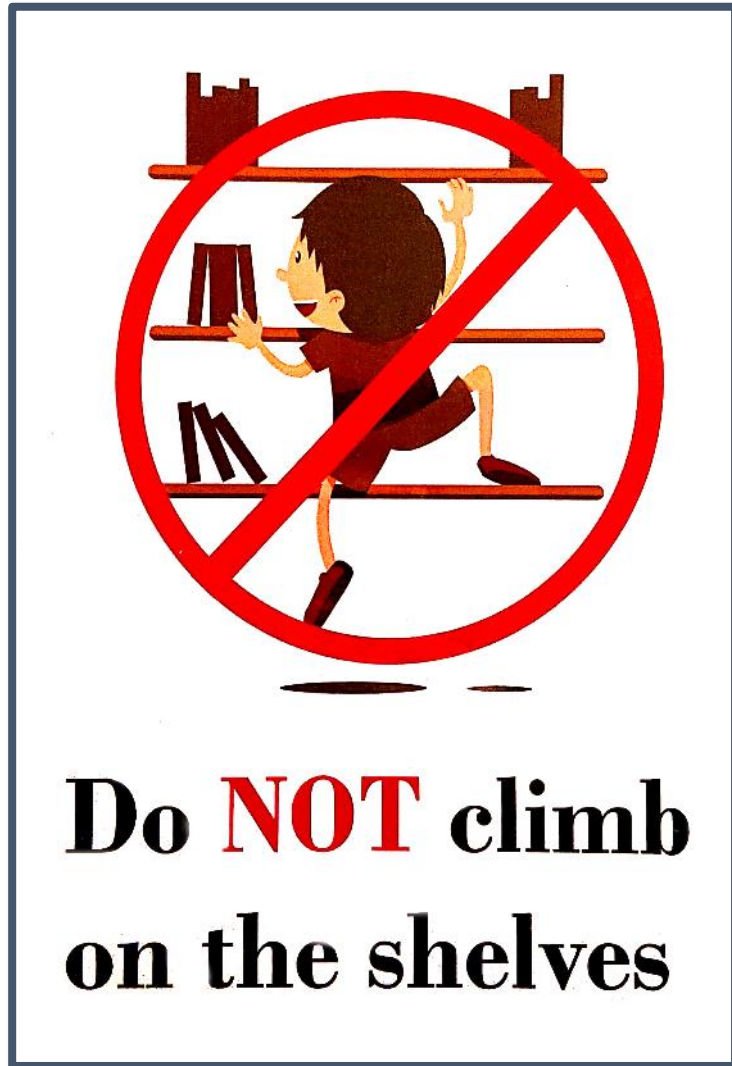
I must be careful when using library books.

I cannot tear, fold or step on books because they will be damaged.

Everyone can enjoy the books only if they are not damaged!



I will put the books on the trolley or in the book drop after I am done with them.



I must not climb on the bookshelves.

If I climb on the shelves, they may break and books may also fall.

I do not want to get hurt if I fall or the books hit me.



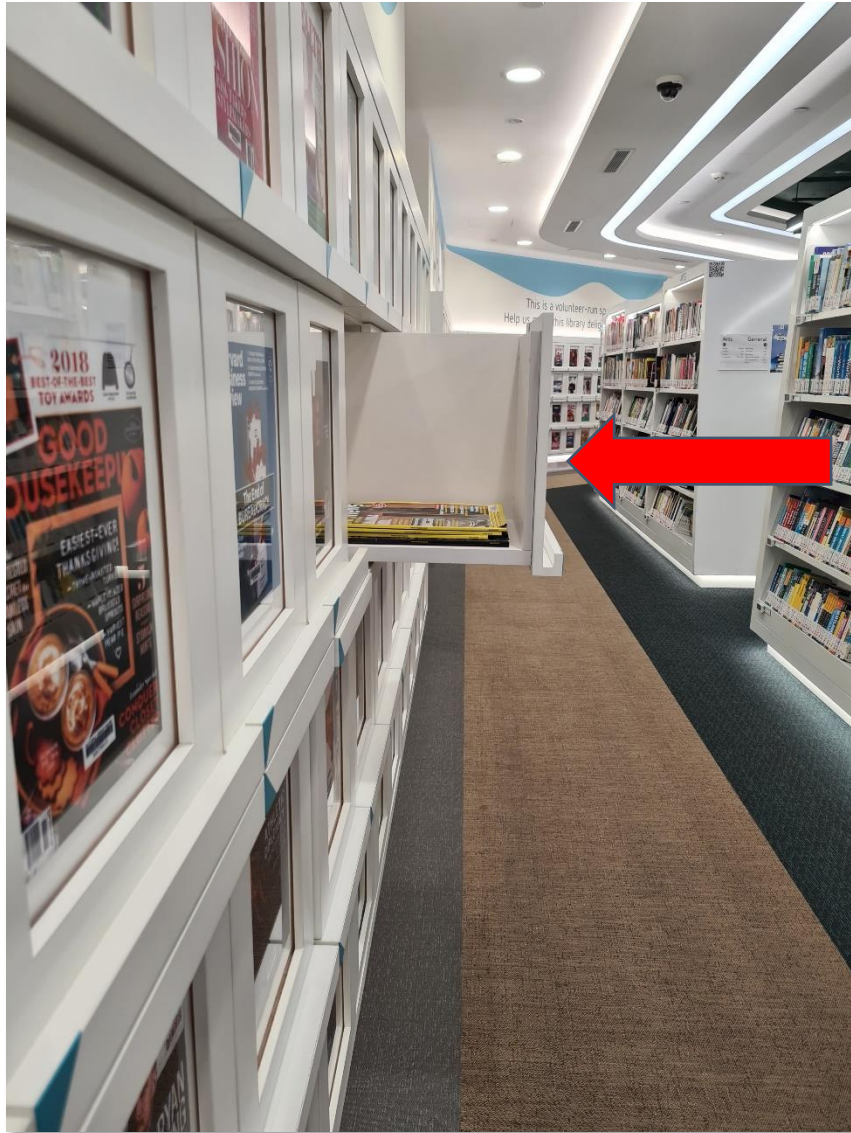
I will not touch the barriers.
I will follow the instructions if
there are any.

This way, people will not trip over
the barriers or become confused
on where to go.



I must pull out the magazine drawer slowly and carefully.

I do not want my fingers to get caught between the drawers because it will hurt.



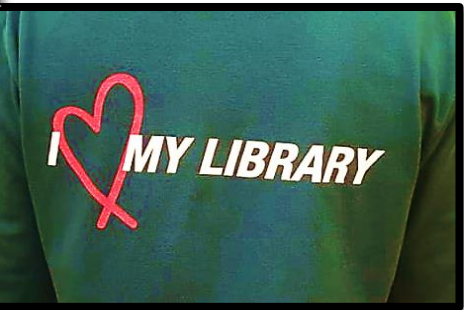
I must close the drawers fully.

I do not want other people to walk into or hit the drawers.

Library Staff

I can get help from library staff who wear these uniforms.

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Library Staff

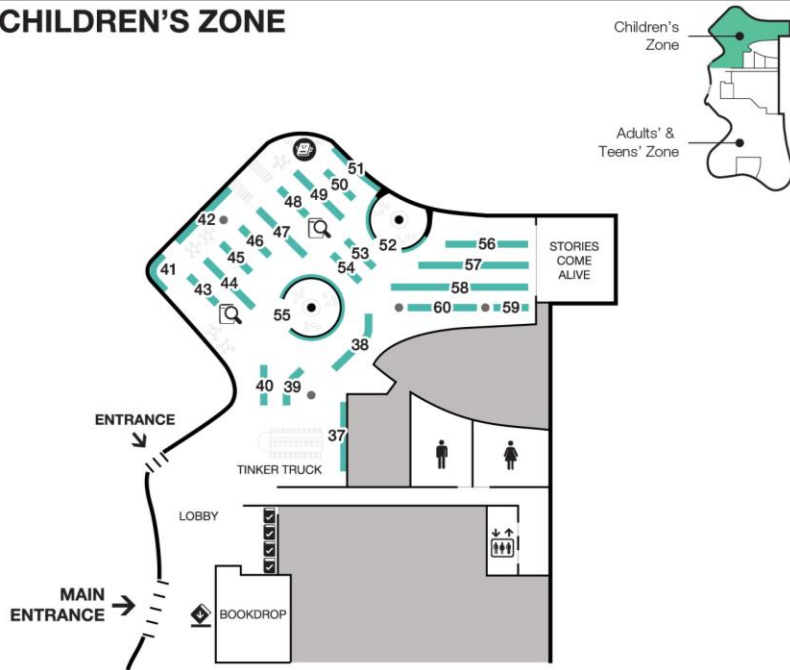
Library Space

library@harbourfront • CHILDREN'S ZONE

MAP DIRECTORY

- 37** Children's Collection
- 37 Folktales
- 38, 54** Simple Stories
- 39** Singapore Collection
- 40** Magazines
- 48 – 50** Chinese Fiction & Non-Fiction
- 49** Bilingual & Hanyu Pinyin
- 51** Audiovisuals
- 53** Tamil Fiction & Non-Fiction
- 53** Malay Fiction & Non-Fiction
- 56 – 58** Novels
- 58 – 60** Non-Fiction

- 41** Early Literacy
- 41 Parenting
- 42 – 44** Picture Books
- 45 – 47** Picture Books Non-Fiction
- 52** Languages
- 55** Concepts
- 55** Sense & Sensations
- 55** Poetry & Rhymes
- 55** Emergent Readers



- CATALOGUE
- BORROWING STATION
- BOOKDROP
- TUMBLEBOOK STATION
- TOILET
- LIFT

library@harbourfront • ADULTS' & TEENS' ZONE

MAP DIRECTORY

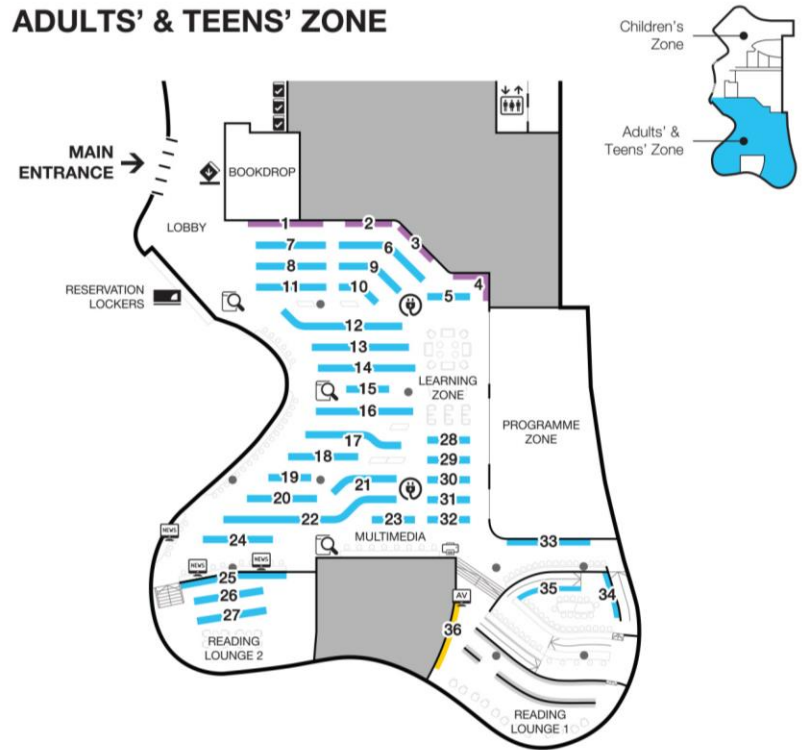
- 1 – 4** Magazines
- 4** Accompanying Items

- 5** Adults' Collection
- 5 Recreation
- 6 Art
- 7 Travel
- 8 Health
- 6, 9, 10, 12** General Non-Fiction
- 11** Cookery
- 12, 13** Business
- 13** Computers
- 14 – 18** Fiction
- 18 – 19** Malay Collection
- 20 – 21** Chinese Fiction
- 22 – 23** Chinese Non-Fiction
- 24** Tamil Collection

- 25 – 27** Singapore Collection

- Teens' Collection**
- 28 – 31** Fiction
- 32** Chinese
- 32** Malay
- 32** Tamil
- 33 – 35** Comics

- 36** Audiovisuals



- CATALOGUE
- BORROWING STATION
- BOOKDROP
- RESERVATIONS
- @NEWSPAPERS
- PRINTING STATION
- QUICK CHARGE
- AV TESTING
- LIFT

I can use the Map Directory to find my way around.



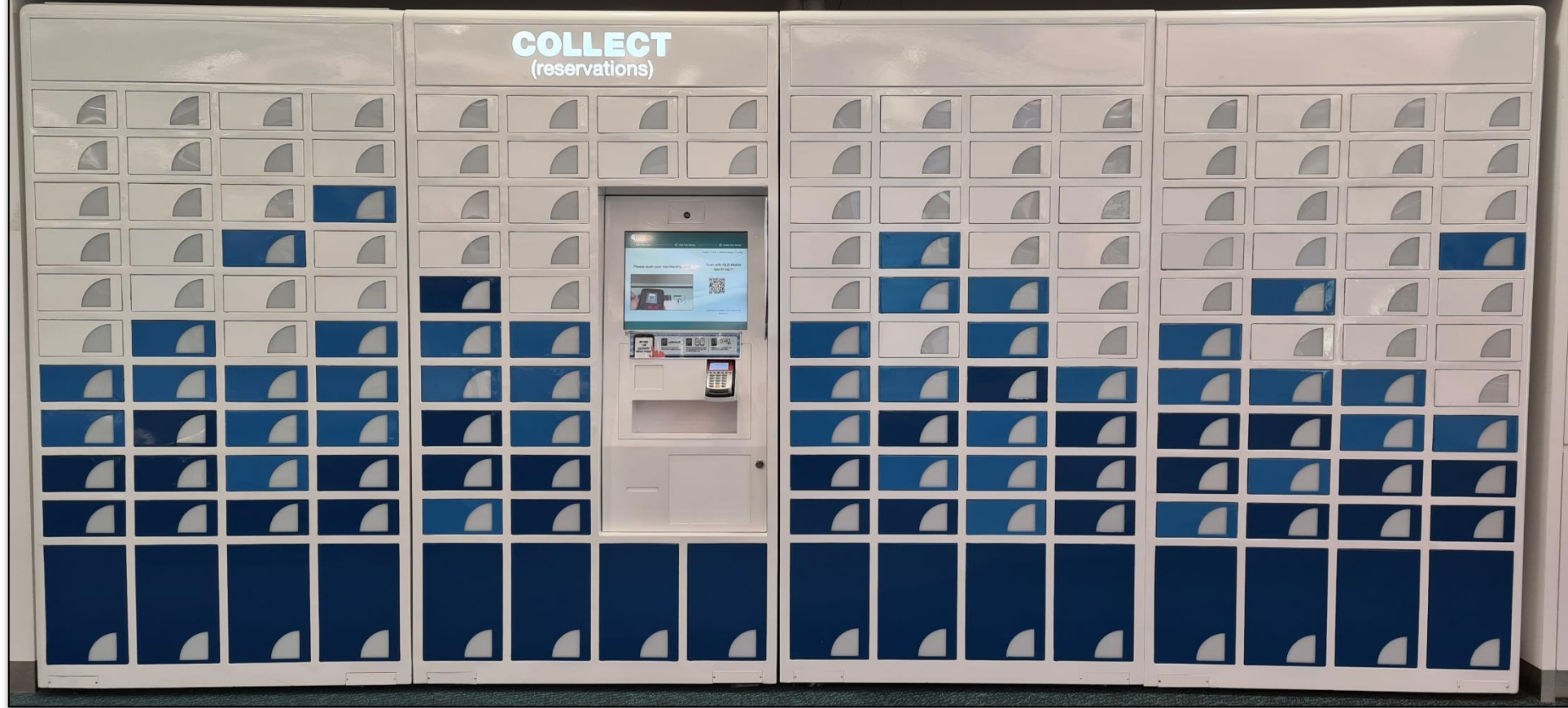
I will return my books by dropping them off in the Bookdrop one by one.



I turn right to go to the Reservation Lockers and The Adults and Teens' Zone.

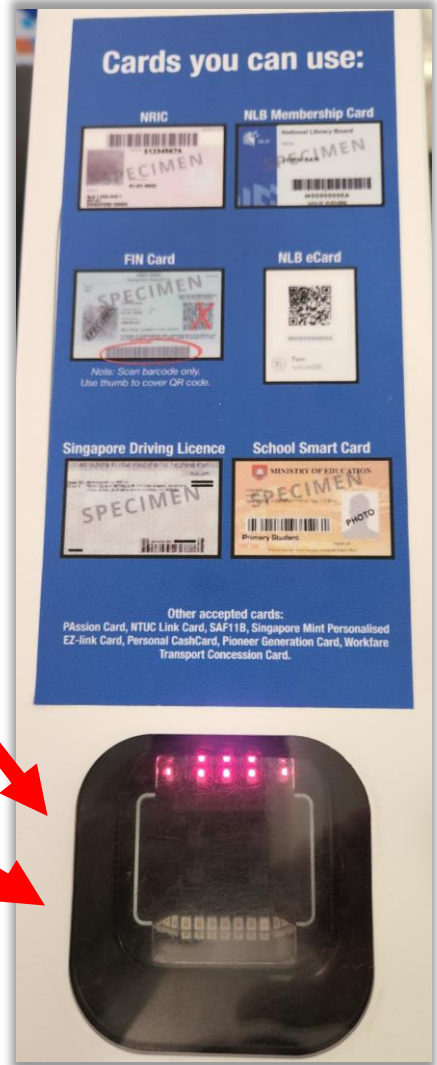
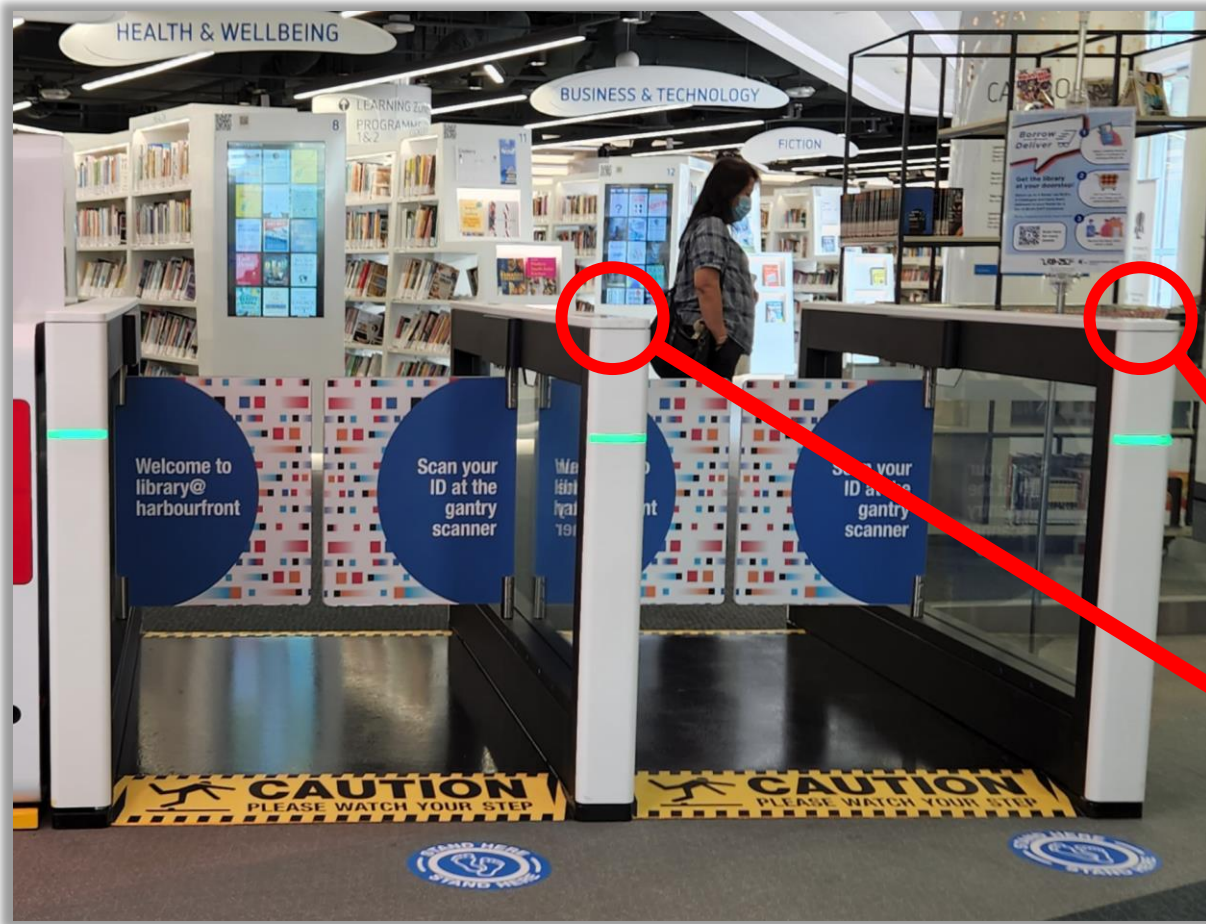
This is a volunteer-run space.
Help us make this library delightful for all.

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I can collect my reserved books from the
Reservation Lockers.

Library Space



I will scan my NLB mobile e-card or any compliant ID with a barcode at the gantry to enter The Adults and Teens' Zone.



I will push my chair in after sitting and reading books here.



I can use the catalogue machines to help me find the books I want.



I can find magazines here.



I can plug my phone in here for a quick charge.



I can get help from staff if I need to use the lift to get to the Singapore Collection.



I can print my materials here.



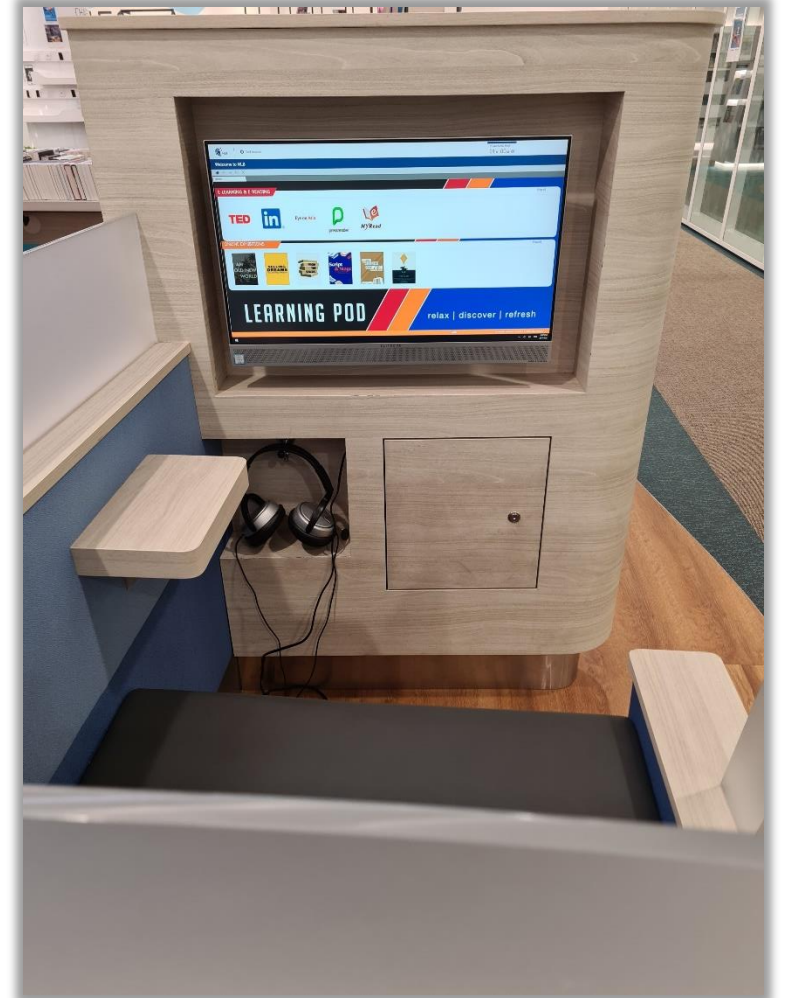
I can read eNewspapers on these machines.



I can read and study at the reading lounge.



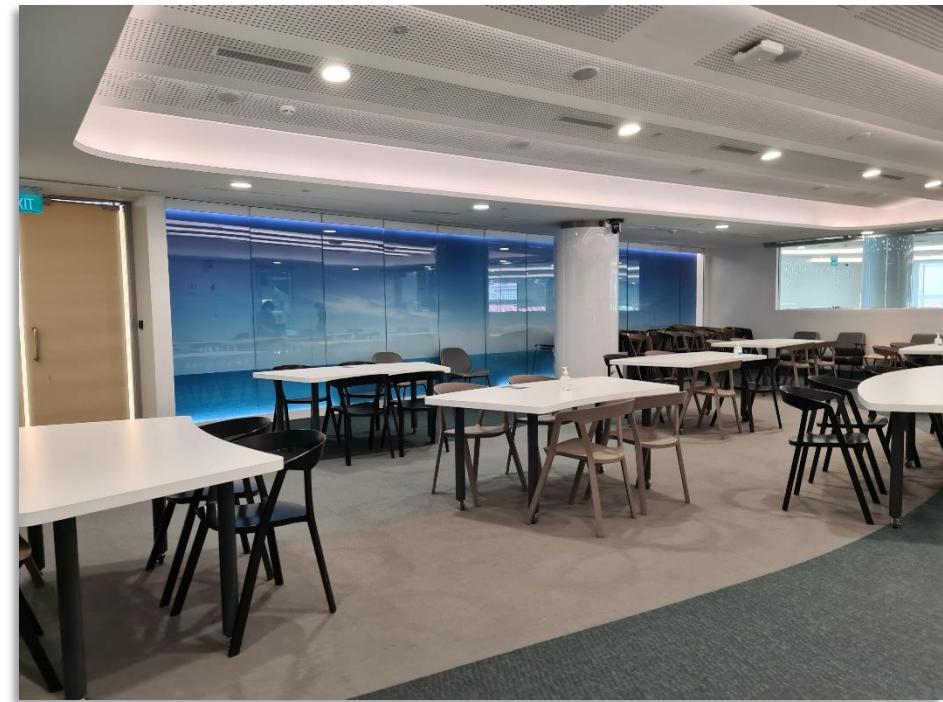
I can browse for AV materials here and test them using the station located next to the shelves.



I can use these learning pods to learn new things.



I can attend programmes at the Programme Zones.





I can turn left to go to the Book Borrowing Stations, the Public Toilets and the Children's Zone.



I can borrow library books from the Book Borrowing Stations here or with the NLB Mobile app.



I can find the toilets down this corridor.

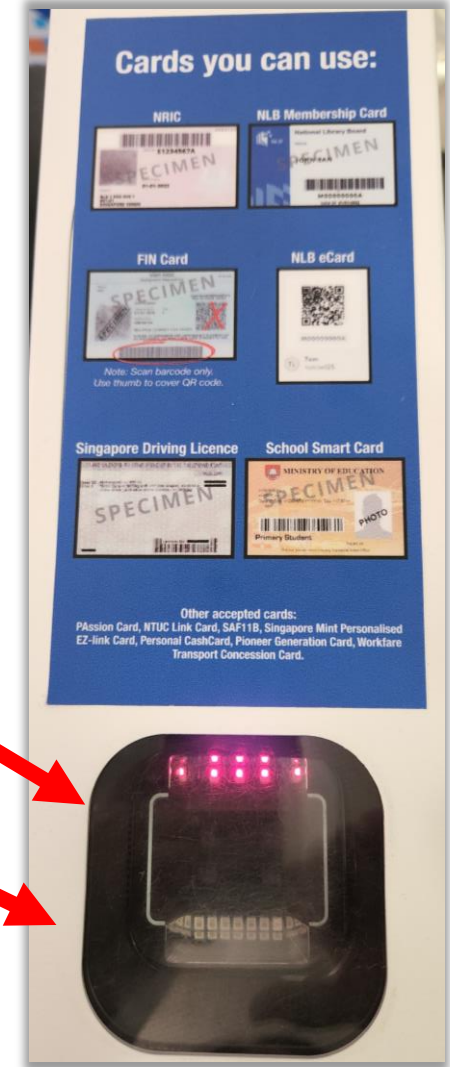
I must not bring any unborrowed items with me because there will be an alarm.



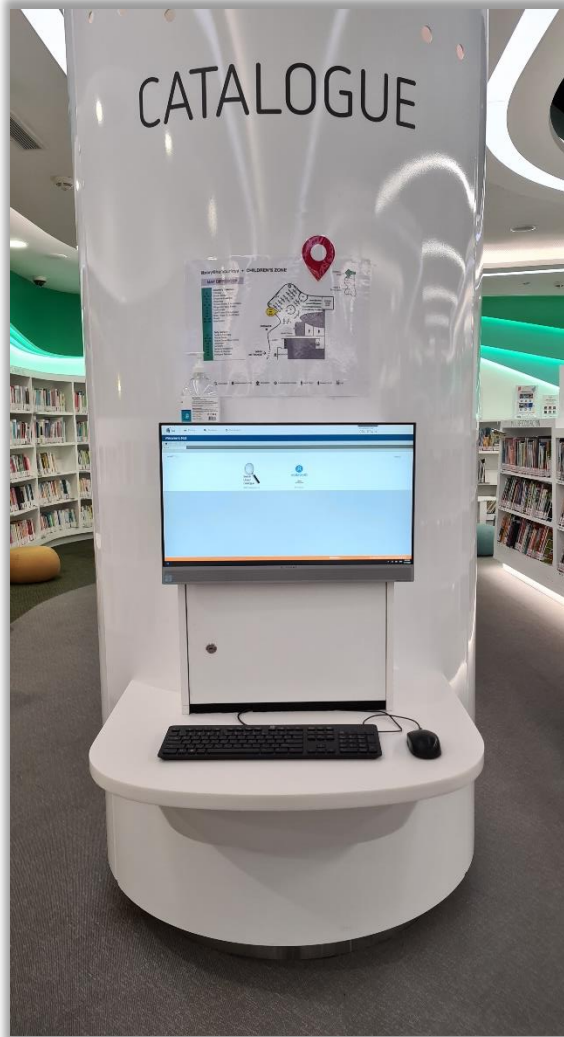
There is a wheelchair-accessible toilet in the library.



I must look out for the correct sign to enter the correct toilet.



I will scan my NLB mobile e-card or any compliant ID with a barcode at the gantry to enter the Children's Zone.



I can search for books using this catalogue machine.



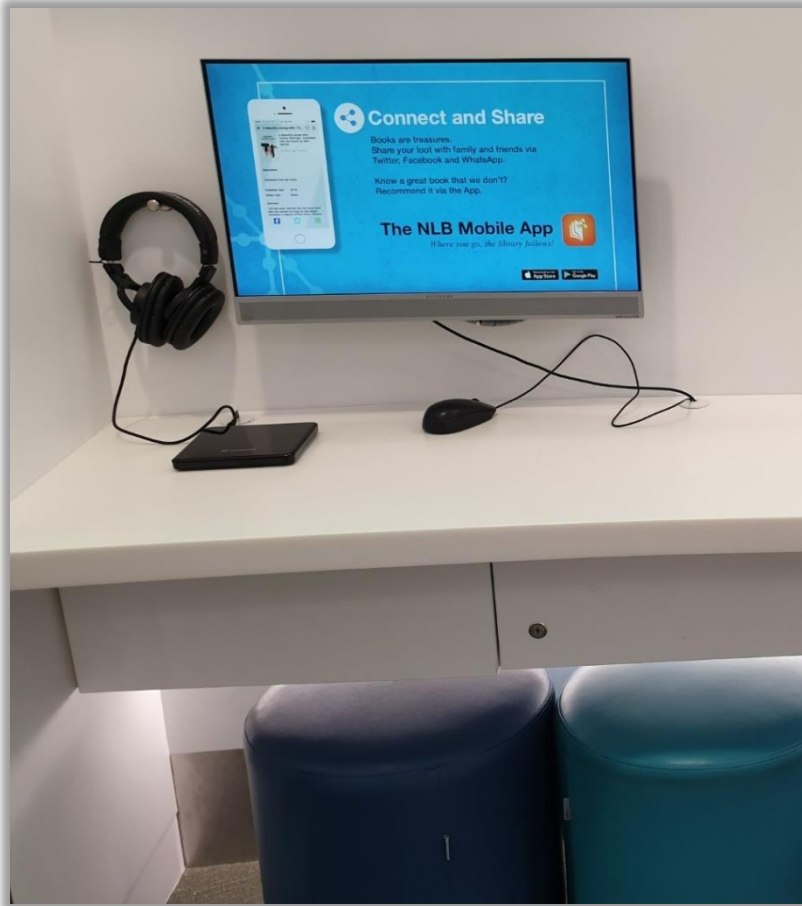
I will read books quietly at the Tinker Truck. I can bring home the activity sheets.



I will take off my shoes before I enter this zone.
I want to keep the area clean for babies that
are allowed to crawl inside.



I can redeem my Book
Bugs cards at this
machine.



I will test my AV materials here before borrowing them.



I can access the Tumblebooks at this station.



I can attend immersive storytelling sessions in this room.

Services

Experience the **revamped**

NLB MOBILE APP

New look, improved navigation, and personalised recommendations



The diagram illustrates the NLB Mobile App interface and its key features. At the center is a smartphone displaying the app's home screen for a user named Alicia. The screen shows sections for 'Librarian's Pick', 'New eBooks', and 'New Books'. Surrounding the phone are four callout boxes, each with an icon and a description of a feature:

- Read eNewsletters and eMagazines:** Enjoy complimentary access to local (SPH) and international eNewsletters and eMagazines.
- Find a Title:** Browse and borrow a title. Choose from over 900,000 copies of eBooks and audiobooks.
- Scan and Borrow:** Beat the queue at the libraries! Scan and borrow physical materials easily.
- Manage Your Account:** Check your loan records, reservations, due dates of items, and pay outstanding fees.

At the bottom of the diagram, there is a QR code for downloading the app, the 'Download on the App Store' and 'GET IT ON Google Play' logos, and the text: "Don't miss out on these useful features and more! Scan the QR code or visit go.gov.sg/nlb-mobile to download." The NLB National Library Board Singapore logo is also present.

I can also borrow or reserve books using the **NLB Mobile app!**



A large QR code is centered within a white square frame. In the middle of the QR code is the GO.gov.sg logo, which consists of a stylized 'G' icon and the text 'GO.gov.sg'.

<https://go.gov.sg/nlb-mobile>

I can scan this QR code to download the app from the Google Play Store or the Apple App store.



I can borrow my books using the Grab-n-Go service at the Adults and Teens' Zone.

After I borrow a book,
I can choose to print a
receipt.
The receipt will look
like this.

LOAN RECEIPT
NATIONAL LIBRARY BOARD
library@harbourfront

Station : HBFRF2BBS01
Date : 12/07/2022
Time : 16:01:58
Name : XXXXXX

Please go to
<http://www.nlb.gov.sg> to check
your loan status or renew your
library items.

Items Borrowed	Due Date
1.A visit to the library B30576472A	23 Aug 2022
2.Libraries B36232382G	23 Aug 2022
3.Library B31969006A	23 Aug 2022

For enquiries, please email us at
enquiry@nlb.gov.sg

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The **due date** for me
to return the book I
borrowed will be
written here.
I can check the due
date on my NLB
Mobile app too.



Now I know where to go in the library.

I also know what I can find and do at each level.

If I want to read and listen to stories, I can always come back to visit the library!

If I need more help, I can send an email to enquiry@nlb.gov.sg.